

Sending your ECU in by post:

Because of the self-learning nature of our software, we can achieve the same results with an ECU posted in to us as we can with a bike that visits our premises. The post in option offers a convenient alternative if you're located too far away to make a visit a practical proposition, and it costs less too. The only downside is that you won't get your before and after dyno graphs to show off, but your 'bottom dyno' will still let you feel the changes!

If you want to send your ECU in by post, follow the directions outlined below:

Disconnect the battery before removing your ECU. Pack and send it to:

HT Motorcycles
Unit 11a Newton Road
Harrowbrook Industrial Estate
Hinckley
LE10 3DS
England

It is a wise precaution to ensure that your 'From' address is clearly displayed on the package so that it can be returned to you if it doesn't make it to us. Also put your address inside the package.

If you are required to complete customs information you must put that the package contains parts for repair and has zero import value, or we will be charged taxes as though we are importing the parts to keep for ourselves. If we do receive an import tax bill then you will need to either get it cancelled for us or pay it. We will not release the ECU with a customs bill outstanding

We endeavour to get your ECU turned around and back in the post to you in one working day wherever possible. We will also send you a set of instructions for reinstalling your ECU. Please follow these carefully.

Payment by PayPal is preferred as it is simple and instant, although we can take payment by debit card. The price will be £300 plus the cost of whatever return postage option you choose. There can be a big difference in price between returning postage via Royal Mail and via a courier such as FedEx so we leave the choice to the customer. Please send PayPal payments to geoffwhale.gw@googlemail.com. If you could make the payment as a gift then we will avoid their steep fees. Thank you.